



MY CHEMICAL  
ROMANCE

## CHANGE OF DATE

### **I can't make the new date, can I swap it to a different one?**

Please refer to your ticket provider

*Gigs & Tours* - <https://www.gigsandtours.com/tour/my-chemical-romance>

*Ticketmaster* - <https://www.ticketmaster.co.uk/my-chemical-romance-tickets/artist/859324>

Big Green Coach: Official ticket + coach travel packages -

<https://www.biggreencoach.co.uk/events/my-chemical-romance-tickets-coach-travel>

### **I can't make the new date, can I get a refund?**

Please refer to your ticket provider

*Gigs & Tours* - <https://www.gigsandtours.com/tour/my-chemical-romance>

*Ticketmaster* - <https://www.ticketmaster.co.uk/my-chemical-romance-tickets/artist/859324>

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### **I've booked via a secondary party/agent**

### **(not Gigs and Tours, Ticketmaster or Big Green Coach), what happens next?**

You will need to contact your provider for further information. Stadium MK are unable to offer any advice on this matter, and can only comment on tickets sold by the venue to hospitality or disabled customers.

## Accessible Tickets Purchased Directly from Stadium MK.

### I can't make the new date, can I swap it for a different one?

Unfortunately not; all tickets will be automatically transferred to the corresponding new date in 2022.

### I can't make the new date, can I get a refund?

If you can't make the new date you can apply for a refund at [customerservices@stadiummk.com](mailto:customerservices@stadiummk.com)

## Hospitality Tickets Purchased Directly from Stadium MK

### I can't make the new date, can I swap it for a different one?

Unfortunately not; all tickets will be automatically transferred to the corresponding new date in 2022.

### I can't make the new date, can I get a refund?

If you can't make the new date you can apply for a refund at [customerservices@stadiummk.com](mailto:customerservices@stadiummk.com)

## The on-site DoubleTree by Hilton

### If you have made a direct reservation at the on-site DoubleTree by Hilton.

Your current hotel reservation can be amended for the same day of the week the following year. For example, if your reservation was for Thursday 17th June 2021, your reservation can be amended to Thursday 19th May 2022 only, however, you will need to contact the hotel directly via email [reservations@hotelmk.co.uk](mailto:reservations@hotelmk.co.uk), with your request to date change your current booking, this will not be actioned without a request. Remember to quote your - confirmation number, booking name and the date you currently have booked for 2021.

## RESERVATION INFORMATION

### EXISTING RESERVATIONS

If you have a reservation booked for Thursday 17th June 2021 this can be amended to Thursday 19th May 2022

If you have a reservation booked for Saturday 19th June 2021 this can be amended to Saturday 21st May 2022

If you have a reservation booked for Sunday 20th June 2021 this can be amended to Sunday 22nd May 2022

### **PLEASE REMEMBER YOU WILL NEED TO CONTACT THE HOTEL DIRECTLY TO MOVE YOUR CURRENT RESERVATION TO THE RE-SCHEDULED 2022 DATES**

If you have made a booking at the DoubleTree by Hilton via a booking agent such as Booking.com you will need to amend your reservation directly with them.

**I can no longer attend the concert and would like to cancel my reservation, how do I do this?**

Please contact the hotel directly at [reservations@hotelmk.co.uk](mailto:reservations@hotelmk.co.uk) quoting the confirmation number of your already booked reservation, the name on the booking and advise that you would like to cancel, as the dates of the concert have now rescheduled and you will not be attending in 2022.

## **Transport and Parking**

**I booked via the Big Green Coach Company, can I assume that my booking has now been changed to the new date?**

Yes, your booking will automatically transfer to the corresponding new date in 2022. Further details can be found at <https://www.biggreencoach.co.uk/>

**I have booked car parking via Park The Car Here, will my booking be transferred to the new date?**

Yes, your booking will automatically be transferred to the corresponding new date in 2022

**I can no longer make the concert, can I get a refund on parking**

Yes, please email [info@epdataservices.com](mailto:info@epdataservices.com)



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