

Festive CIRCUS

FAQ's

Where can I park, and is there a charge?

There are 1,450 parking spaces around Stadium MK – home of the Marshall Arena. If you wish to leave your vehicle overnight you may do so at your own risk however vehicles must be removed no later than 12pm on matchdays. Please see the MK Dons fixture list for more information.

Where is the nearest hotel?

There is an on-site DoubleTree by Hilton Milton Keynes with 304 bedrooms. Once you have made your booking we will issue you with a code, subject to availability this will ensure you receive a preferential rate, but please book as soon as possible to avoid disappointment.

Is the venue wheelchair friendly?

Yes, we are proud to be a wheelchair friendly venue. At Stadium MK we have 200 accessible parking spaces for guests who require them, as well as accessible parking we have multiple drop-off and pick-up points around the Stadium. The Marshall Arena itself is also fully accessible.

How do I secure my booking?

To book click [here](#), call 01908 622989 or email FestiveL@StadiumMK.com. You can either pay your deposit (£15 per person including VAT) online by credit or debit card or, if you are a business choose to select the invoice option.

Please make sure you inform your party of booking terms and conditions, all monies paid are non-refundable and non-transferable.

Can I change my booking at a later date?

Amendments may only be made by the lead booker. Lead bookers have access to the booking portal, from there they can add numbers, add menu notes, pre order drinks and drink vouchers. Any drop in numbers must be notified by phone or email at your earliest convenience, please remember all monies paid are non-refundable and non-transferable.

Are there any age restrictions?

Our event is for over 18s only. We operate Challenge 25, should you or your guests be fortunate to look younger than 25 they will be asked to provide ID.

What size are the tables and are there minimum / maximum numbers?

You can book for any number of guests from 2 upwards. If your party is for less than 8 guests you may be sharing with other small parties. Parties with two or more tables will be located beside each other. Table size is based on 12 guests.

Is there a table plan?

Yes, a table plan will be produced by the Marshall Arena team and displayed on the evening of the event.

How do I let you know my groups menu choice?

Choose either the Big Top or Coconut Shy Menu for each member of your party.

Some of my guests have special dietary requirements, what do I do?

We understand that your group may have specific dietary requirements such as gluten free, dairy free and nut free. Please let the venue know 28 days prior to your party.

How do I pre-order a drinks package?

You can do so online, we also offer drink vouchers - available in £3 or £5 denominations.

When will I receive my tickets?

Tickets will be dispatched a minimum of 10 days prior to your party, you will receive an email confirmation as soon as you book online.

Is there a cloakroom?

There is a staffed cloakroom, this facility is free of charge. You will be given a ticket which will need to be handed in at the end of the night to reclaim your coat. Please note that we cannot be held responsible for any loss or damage to items left in the cloakroom.

Is there a dress code?

Smart please, no trainers.

Smoking

As you would expect smoking is strictly prohibited in all interior areas, you will be able to obtain a pass in, and out of the venue.

Are there security checks on arrival?

Yes, all tickets will be checked and please be prepared for bag searches.

Is there a photographer?

There will be photo booths inside the venue.

I'm stopping at the hotel, will I need to walk outside to get to the venue?

Yes, the hotels main entrance/exit is a short walk from the Marshall Arena entrance/exit.