








Cleaning Supervisor

Employer: Stadium MK
Location: Stadium MK, Milton Keynes
Salary: £26,999 per annum
Contract: Permanent Contract
Hours: 37.5 hours (5 days out of 7, including weekend work)

About Us
Stadium MK is a 30,530-seat multi-purpose venue in Milton Keynes, home to MK Dons Football Club. Since opening in 2007, the stadium has become a leading destination for sport, events, and hospitality.

The site also includes the DoubleTree by Hilton Milton Keynes, a 304-bedroom hotel, and Arena MK, a versatile space hosting conferences, exhibitions, and live events. Together, these facilities create a dynamic and fast-paced environment offering a wide range of experiences for guests and clients alike.

The Role
We are seeking an experienced and organised Cleaning Supervisor to support the day-to-day delivery of cleaning services across the business. Reporting to the Cleaning Manager, you will supervise the cleaning team, maintain high cleaning standards, support staff training, manage stock levels, and ensure cleaning schedules are completed safely and efficiently.

You will assist the Cleaning Manager with the daily operation of the department, deputise in their absence, and help deliver cleaning services for matchdays and events. The role requires strong leadership, communication and organisational skills, along with a flexible approach to working hours.

This is an excellent opportunity for someone with a hands-on cleaning background who is ready to take on greater responsibility and contribute to maintaining a safe, clean and welcoming environment for staff, guests and visitors.

Key Responsibilities
Working closely with the Cleaning Manager and wider business, you will:

- Supervise the day-to-day activities of the cleaning team, ensuring high standards of cleanliness are consistently maintained.
- Support the Cleaning Manager in the planning and delivery of cleaning schedules across the stadium and associated facilities.
- Deputise for the Cleaning Manager during periods of absence, helping to ensure the smooth operation of the department.
- Monitor and maintain stock levels of cleaning chemicals, consumables and equipment, ensuring supplies are available when needed.
- Coordinate and record staff training, ensuring team members are appropriately trained and compliant with company procedures.
















Key Responsibilities Cont.

- Carry out quality checks and address cleaning issues promptly and professionally.
- Ensure all cleaning equipment and chemicals are used safely and in accordance with health and safety regulations.
- Support the delivery of cleaning services during matchdays, events and other business activities.
- Complete departmental administration accurately and within required timescales.
- Promote a positive, customer-focused approach when dealing with colleagues, visitors and guests.

About You

We are looking for an experienced cleaning professional who is confident supervising others and maintaining high standards in a busy operational environment. You will have a hands-on approach, excellent organisational skills and the ability to motivate and support a team.

You will be proactive, reliable and comfortable making day-to-day decisions while working independently or as part of a wider team. Strong communication skills are essential, as you will regularly liaise with colleagues, managers, contractors and visitors.

You will have a good understanding of cleaning methods, equipment and chemical safety, together with a commitment to delivering excellent standards of cleanliness and customer service. Experience of supervising staff, managing workloads and supporting training activities would be highly advantageous.

A flexible approach to working hours is essential, including evenings, weekends and matchday or event cover as required.

Essential Experience and Skills

- Ability to take charge in the Manager's absence.
- Ability to lead a team in the day-to-day running of the department.
- Ability to work on own initiative and as part of a team; motivated and committed to the role.
- Calm and efficient, with the ability to work under pressure.
- Polite and courteous manner.
- Committed to delivering the highest standard of work.
- Previous experience in a supervisory role.

Desirable Experience and Qualifications

- Ability to adapt to different situations.
- Smart appearance and high standards of personal hygiene.
- Good communication skills.





















What We're Looking For

- Proactive, reliable and self-motivated.
- Confident leading a team and taking responsibility in the absence of the Cleaning Manager.
- Able to work on your own initiative and as part of a team.
- Organised and committed, with the ability to prioritise tasks and meet deadlines.
- Calm and efficient, with the ability to work under pressure in a busy environment.
- Polite, courteous and professional in your approach to colleagues, customers and visitors.
- Adaptable and flexible to meet changing business needs.
- Committed to delivering the highest standards of cleanliness and service.
- Strong communication skills with the ability to build positive working relationships.
- Well-presented, with high standards of personal appearance and hygiene.

Why Join Us?

This is an excellent opportunity to take on an important role within our Stadium Cleaning Team, helping to maintain the highest standards of cleanliness across a varied and busy business environment.

- Lead and support a dedicated cleaning team within a professional stadium and events environment.
- Develop your leadership and supervisory skills while working alongside an experienced Cleaning Manager.
- Play an important role in delivering cleaning operations for matchdays, events and day-to-day business activities.
- Take responsibility for coordinating staff, training, stock control and cleaning schedules.
- Gain experience deputising for the Cleaning Manager and supporting the wider operation of the department.
- Make a positive contribution to providing a clean, safe and welcoming environment for staff, visitors and customers.

If you have supervisory experience, enjoy leading others and are committed to delivering the highest standards of cleanliness and service, we'd love to hear from you.

Our Commitment

Equality, Diversity & Inclusion

We are committed to creating an inclusive workplace that values diversity and welcomes applications from all backgrounds and all sections of the community.

Safeguarding

We are dedicated to providing a safe and secure environment for all. Safeguarding is everyone's responsibility, and all team members are expected to uphold our safeguarding policies and procedures.

Application Process

To apply, please submit a completed application form (available on the Club's careers page), your current CV and a covering letter outlining your suitability for the role to careers@stadiummk.com.









