

Vacancy: Safety Steward

Salary: £12.21 p/h

Contract: Zero Hour

Hours: Variable

Are you calm under pressure, confident in challenging situations, and passionate about keeping people safe? Milton Keynes Dons is seeking reliable, responsible, and personable Safety Stewards to join our dynamic Safety & Security Team at Stadium MK and across external venues. If you're motivated by maintaining order, supporting guests, and ensuring everyone has a safe and enjoyable experience, this could be your ideal role.

About Us: Protecting People, Supporting Events

Milton Keynes Dons is more than just a football club. We are a busy and diverse venue hosting football matches, concerts, and community events. Our Safety & Security Team plays a vital role in the smooth running of every event, from fan arrivals to final whistle, and everything in between.

As a Safety Steward, you will be on the frontline of safety, helping to control entry and exit points, monitor crowds, respond to incidents, and provide professional, reassuring support to visitors and staff.

About the Role

This is a hands-on, high-responsibility role where your focus will be guest safety and crowd management. You'll work across event days, matchdays, and during event setups and breakdowns (rigging and de-rigging), contributing to a secure and welcoming environment.

You will:

- Support the control of visitor flow at access points
- Identify and respond to crowd issues or emergencies
- Monitor safety compliance and assist with incident response
- Make real-time decisions and escalate where appropriate
- Provide excellent customer service while maintaining order

What We're Looking For

We're looking for committed, professional individuals who are calm, assertive, and reliable under pressure. Whether it's directing crowds, challenging unsafe behaviour, or helping lost guests, you'll be confident, courteous, and composed.

Essential:

- Good communication, literacy, and numeracy skills
- Ability to work independently and as part of a team
- Professional appearance and strong personal hygiene
- Calm and efficient under pressure
- Ability to climb stairs and remain standing or seated for long periods

- Willingness to complete a Level 2 NVQ in Spectator Safety
- Ability to read a number plate at 20 metres (with glasses or contacts if needed)

Desirable:

- Previous experience in event safety or stewarding
- Ability to lift and carry heavy items safely
- Experience in conflict management or crowd control

What We Offer

- Flexible working to suit your availability
- A vital role in ensuring the safety of thousands of visitors
- On-the-job training and development, including spectator safety qualifications
- A fast-paced, team-oriented environment with real responsibility
- The opportunity to contribute to the events held at Stadium MK

Apply now with your CV and a cover letter outlining your experience and why you're the perfect fit for Milton Keynes Dons.

Please visit our website to view the full job description: Stadium MK Careers

How to Apply

Apply now with your CV and a cover letter detailing your experience and vision for the role to careers@stadiummk.com.